Lyttelton

Lyttelton is a characterful, historic and geographically bound settlement established on the lower slopes of steep volcanic terrain overlooking the Harbour/Whakaraupo. The centre has a balanced mix of uses, including a substantial number of independent retailers, hospitality and small scale office uses. There is also a wide range of social amenities around the centre which have seen post-earthquake reinvestment, including the school and co-located arts venue, indoor recreation and outdoor pool. Proactive, vibrant groups provide a range of opportunities for local people to contribute for the benefit of the whole community.

The centre currently has two contrasting parts. London Street - Lyttelton's primary commercial street - is a vibrant and colourful main street with panoramic views, sympathetically restored buildings and 'pop up' uses, although there are still vacant sections awaiting redevelopment, such as the site of the new museum. Albion Square, now home to the War Memorial Cenotaph, has added an impressive community space and focal point.

Norwich Quay, in contrast, continues to offer a range of redevelopment opportunities. Some are dependent upon greater certainty about future plans, including Dampier Bay redevelopment, port access and the cruise ship terminal. Amenity is compromised by heavy goods vehicles.

The local transport network is challenged on account of the sloping terrain and so it cannot be compared fairly with other centres. Reopening of Evans Pass remains an important milestone for Lyttelton.

In summary, Lyttelton lost a number of important heritage buildings during the earthquakes but the centre is recovering, supported by investment in public facilities. Redevelopment of vacant sites and resolution of the port’s land uses to support regeneration at Norwich Quay are key next steps.

**COMPARISON WITH OTHER CENTRES**

This diagram shows the subject area scores for this centre (red diamond) and the average score across all neighbourhood centres (black diamond).

For each subject area, where the red diamond is wider than the black diamond, this centre is performing above the average.

**STRENGTHS**

- Strong reinvestment in community facilities, incl. Albion Sq.
- Catchment includes loyal communities and port employees

**WEAKNESSES**

- Remaining uncertainty around port fringe land uses.
- Weak demand for new space limits pace of redevelopment.

**OPPORTUNITIES**

- Cruise ship visitors and Evans Pass reopening.
- Range of larger scale development sites.
- Public Investment through Suburban Centres Programme

**THREATS**

- Unsympathetic commercial development at Dampier Bay.
- Growth in port traffic impacting local amenity.
ECONOMIC WELLBEING

Floorspace Composition

![Floorspace Composition Diagram](image1)

Average across Neighbourhood Centres

- Food Retail: 11%
- Non Food Retail: 14%
- Hospitality: 21%
- Office: 28%
- Other: 17%
- Vacant: 7%

Total Cardholder Spending

![Total Cardholder Spending Graph](image2)

- 2009: $10m
- 2016: $30m

Average Transaction Value

![Average Transaction Value Graph](image3)

- 2009: $32.10
- 2012: $23.35
- 2016: $23.35

GROSS RENTS

- Office
  - Low: $0.50
  - Mid: $0.50
  - High: $0.50

- Retail
  - Low: $0.50
  - Mid: $0.50
  - High: $0.50

ECONOMIC WELLBEING

![Economic Wellbeing Graph](image4)

- Floor Quality
- Tenant Quality
- Range of Retail
- Occupancy Rate
- Role of Centre
- Functionality
- Appearance
- Performance
- Overall

- Lyttelton
- Average across Neighbourhood Centres

Improvement or decline in measure since 2010

PHYSICAL AMENITY

![Physical Amenity Graph](image5)

- Cover
- Condition
- Safety/Access
- Facilities
- Pairedness
- Tidiness
- Building
- Advertising
- Security
- Screening
- Overall

- Lyttelton
- Average across Neighbourhood Centres

 Improvement or decline in measure since 2010

Landscaping | User Perception | Built Environment

- Lyttelton
- Average across Neighbourhood Centres

- Improvement or decline in measure since 2010

2017 COMMERCIAL CENTRE FACTSHEET: Lyttelton
### CATCHMENT STATISTICS

<table>
<thead>
<tr>
<th></th>
<th>Lyttelton 2006</th>
<th>Lyttelton 2013</th>
<th>+/− 2013</th>
<th>Neighbourhood Centres Average 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Households within 400m of Centre</td>
<td>618</td>
<td>549</td>
<td>-69</td>
<td>607</td>
</tr>
<tr>
<td>Household Density (houses/hectare)</td>
<td>7.9</td>
<td>7</td>
<td>-0.88</td>
<td>9</td>
</tr>
<tr>
<td>Residents within 400m of Centre</td>
<td>1,347</td>
<td>1,233</td>
<td>-114</td>
<td>1,468</td>
</tr>
<tr>
<td>Residents under 15yrs</td>
<td>17.1%</td>
<td>18.5%</td>
<td>+1.4%</td>
<td>16%</td>
</tr>
<tr>
<td>Residents over 65yrs</td>
<td>11.8%</td>
<td>13.6%</td>
<td>+1.8%</td>
<td>16%</td>
</tr>
<tr>
<td>Average Car ownership per household</td>
<td>1.015</td>
<td>0.989</td>
<td>-0.026</td>
<td>1</td>
</tr>
<tr>
<td>Average Households with no car</td>
<td>7%</td>
<td>6%</td>
<td>-1.2%</td>
<td>9%</td>
</tr>
<tr>
<td>Average Household Income</td>
<td>$46,920</td>
<td>$66,811</td>
<td>+$19,891</td>
<td>$62,325</td>
</tr>
<tr>
<td>Residents on Social Welfare</td>
<td>8.2%</td>
<td>8.0%</td>
<td>-0.2%</td>
<td>10%</td>
</tr>
</tbody>
</table>

#### SOCIAL AMENITY

- **Many Choices**
  - Lyttelton
  - Average across Neighbourhood Centres
  - Improvement or decline in measure since 2010

- **Some Choices**
  - Lyttelton
  - Average across Neighbourhood Centres

- **Present**
  - Lyttelton
  - Average across Neighbourhood Centres

- **Absent**
  - Lyttelton
  - Average across Neighbourhood Centres
  - Improvement or decline in measure since 2010

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**CATCHMENT DEPRIVATION PROFILE**

- **Least Deprived Households**
- **Most Deprived Households**

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**2017 COMMERCIAL CENTRE FACTSHEET: Lyttelton**
TRANSPORT AND ACCESS

NETWORK ACCESSIBILITY

- Pedestrian Crossing
- Cycle Route
- Bus Route
  - High Frequency
  - Low Frequency
  - Bus Stop

NETWORK SAFETY

- Road Type
  - Arterial
  - Collector
  - Local
- Safety (accident data)
  - High Risk Corridor
  - High Risk Intersection

CONGESTION

- None
- Light
- Medium
- Heavy
- Very Heavy

WEEKDAY NETWORK PERFORMANCE

TRANSPORT OVERVIEW

- Accessibility
  - Lyttelton
  - Average across Neighbourhood Centres
- Safety
- Network Performance

2017 COMMERCIAL CENTRE FACTSHEET: Lyttelton
The Commercial Centres Factsheets are an objective appraisal of the district’s larger centres, drawing on statistical data sources, specialist advice from consultants and surveys. Prepared previously in 2004 and 2010, they provide a regular snapshot of each centre’s current state, relevant issues and longer term trends.

The centres considered in this review exercise — as mapped and listed on the back page — are grouped reflecting the roles and functions that are envisioned in the District Plan as set out below.

- **District Centres** (6) - Major retail destination for comparison and convenience shopping and a focal point for employment (including offices), community activities and community facilities (including libraries, meeting places), entertainment (including movie theatres, restaurants, bars), and guest accommodation. Medium density housing is contemplated in and around the centre. Anchored by large retailers including department store(s) and supermarket(s). Accessible by a range of transport, including multiple bus routes. Public transport facilities, including an interchange, may be incorporated.

- **Neighbourhood Centres** (30) — A destination for weekly and daily shopping needs as well as for community facilities. In some cases, Neighbourhood Centres offer a broader range of activities including comparison shopping, entertainment (cafes, restaurants and bars), residential activities, small scale offices and other commercial activities. Anchored principally by a supermarket(s) and in some cases, has a second or different anchor store. Serves the immediately surrounding suburbs and in some cases, residents and visitors from a wider area. Medium density housing is contemplated in and around the centre. Accessible by a range of transport, including one or more bus services.

- **Large Format Retail Centres** (5, including three associated with District Centres) - Standalone retail centre, comprising stores with large footprints, yard-based suppliers, trade suppliers including building improvement centres, and other vehicle oriented activities. Provision of other commercial activities and residential and community uses is limited. This includes limiting offices to an ancillary function, and at Tower Junction, providing for a limited amount of commercial services. Serves large geographical areas of the city. Not necessarily connected to a residential catchment. Primarily accessed by car with limited public transport services.

- **Other Centres** (5) - these centres were included for specific interest. The three Banks Peninsula centres were included as their roles are particularly important given the dispersed settlement pattern. Woolston Tannery was included to understand how its very specialist offer might be understood alongside impacting on nearby centres. Spitfire Square at the International Airport was included given that its scale is equivalent to a medium sized neighbourhood centre yet serves a significant visitor and workforce based community rather than a residential catchment.

The factsheets focus on 4 colour coded themes as listed below. A consistent methodology has been used to collect core data within these themes. This allows for high level comparisons of performance between different centres, as well as charting change in performance over time. For example, the diagram on the front page of each factsheet indicates the performance of each centre across the four themes, compared to an average of centres of the same type.

<table>
<thead>
<tr>
<th>Theme</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>ECONOMIC WELLBEING</strong></td>
<td>Considers the type and scale of different commercial activities, levels of spending, occupancy, quality of the centre commercial offer/experience, the centre’s overall function.</td>
</tr>
<tr>
<td><strong>PHYSICAL AMENITY</strong></td>
<td>Looks at aspects of the public environment grouped into measures of landscaping, user perceptions (such as safety, noise, tidiness, on-street facilities (bins, benches, bikestands, etc.) and the appearance of buildings (including prominence of advertising and servicing).</td>
</tr>
<tr>
<td><strong>SOCIAL WELLBEING</strong></td>
<td>Records the availability of different social and community facilities within a short walk of 400 metres of the centres and the population make-up within that immediate catchment area.</td>
</tr>
<tr>
<td><strong>TRANSPORT AND ACCESS</strong></td>
<td>Explores the accessibility of centres by different modes of travel, recognised safety issues on the local road network and levels of congestion at peak times.</td>
</tr>
</tbody>
</table>

The factsheets also include mapping of the land use zones and a range of core statistics charting change since 2004 in the amount of commercial space, levels of employment, business activity and vacancy rates.

Finally, the written commentaries draw together some of the key findings about each centre and concludes with a simple summary of its strengths, weaknesses, opportunities and threats. In essence, the factsheets are seeking to inform and encourage debate about the issues facing centres, in turn guiding better decision making about how change is managed.

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1. as set out in Objective 15.2.2 of the Christchurch District Plan
FACTSHEET FORMAT AND COMPONENT INFORMATION

The factsheets for each type of centre vary reflecting the availability of data. This guide aims to explain the key elements of the factsheets drawing on the Neighbourhood Centre factsheet layout. Similarly titled elements are present in the other factsheet types. Additional District centre elements are identified separately at the bottom of the opposite page.

1 Centre Name and Type
Centre name and its role as defined in section 15.2.2.1 of the District Plan. Other Centres (Rural and Specialist) and Key Activity Centres are annotated here.

2 Aerial Photo
Aerial photograph overlaid with Commercial Zone area, street names and other labelling. Scale varies according to centre size — minimum of 1:5000

3 Comparison Diagram
Composite representation of the centre’s performance (drawn from economic wellbeing, social and physical amenity, and transport scores contained in the factsheet) compared to an average of scores for centres of the same type. Large Format Centre Diagrams have 3 sides (no Social amenity evaluation). No diagram for Specialist Centres due small sample and different role/functions for each.

4 Commentary text
Centre description drawing on interpretation of information presented in the factsheet, site visit observations and comments from specialist consultants. Summary table draws out strengths, weaknesses, opportunities and threats relevant to the centre.

5 Centre Statistics

<table>
<thead>
<tr>
<th>ECONOMIC WELLBEING</th>
</tr>
</thead>
<tbody>
<tr>
<td>6 Floorspace Composition</td>
</tr>
</tbody>
</table>
Floorspace use classified using Australian and New Zealand Standard Industrial Classification (ANZSIC) categories. “Other” category typically includes industrial and auto uses incl. petrol stations. ‘Vacant’ only includes vacant buildings (not land). Property Economics, Retail Audit Data (for CCC, April 2017)

<table>
<thead>
<tr>
<th>PHYSICAL AMENITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>11 Physical Amenity</td>
</tr>
</tbody>
</table>
Categorised scoring across ten amenity qualities of the centre grouped to landscaping, user perception and built environment. Consistent methodology used in 2004/2010. On street advertising added in 2017. Overall score is used in the Comparison Diagram (see 3). Property Economics, Christchurch Retail Centre Economic Wellbeing Assessment (for CCC, July 2017)

6 Total Cardholder Spending
Value of EFTPOS/Credit Card transactions within the centre meshblock areas centre for specified year. Marketview, Retail Centre Spending (for CCC, April 2017)

8 Average Transaction Value
Value of EFTPOS/Credit Card transactions divided by the number of transactions within the centre meshblock areas centre for specified year. Marketview, Retail Centre Spending (for CCC, April 2017)

9 Gross Rents
Average, upper and lower quartile rents for office and retail space in the centre in$ per m² compared to averages of the centre type. CBRE, Retail and Office Rental report (for CCC, June 2017).

10 Economic Wellbeing
Categorised scoring across eight economic qualities of the centre using a consistent methodology used in 2004/2010. Overall score is used in the Comparison Diagram (see 3). Property Economics, Christchurch Retail Centre Economic Wellbeing Assessment (for CCC, July 2017)


Built Area

Average Plot Ratio
Calculated as the proportion of commercial floor area relative to the land area using 2010 and 2016 data. Built area excludes service, residential, and other use buildings.

Retail Floorspace
Gross building area in retail use defined by ANZSIC classification; 2010 and 2016 data derived from CCC, District Valuation Roll. 2004 factsheet data uses net figure converted to gross using a standard +20% uplift.

Ground Floor Units
Number of ground floor units recorded in centres survey. 2010 data from Food and Beverage (10/404114) and Retail Survey (10/248762 & 10/360441)

Operative Businesses
Businesses operating in centre (Ground, first & mixed occupation). Survey April 2017. Note: Some upper floor uses were estimated.

Vacant Land
Previously occupied land now vacant due to demolition Survey and aerial photo analysis – June 2017.

Vacant Floorspace

Vacant Units

Street Frontage - Active and Vacant
Length of active and vacant ground floor recorded in Ground Floor Activity survey – CCC Monitoring and Research Team (Dec 2016/April 2017)

Business Count
Statistics New Zealand, Longitudinal Business Frame Update 2016 Extract by CCC Monitoring and Research Team. Note that mesh blocks include other zones with, for example, home based businesses and employment that is unrelated to the centre function.

Employee Count

7 Total Cardholder Spending
Value of EFTPOS/Credit Card transactions within the centre meshblock areas centre for specified year. Marketview, Retail Centre Spending (for CCC, April 2017)

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11 Physical Amenity
Categorised scoring across ten amenity qualities of the centre grouped to landscaping, user perception and built environment. Consistent methodology used in 2004/2010. On street advertising added in 2017. Overall score is used in the Comparison Diagram (see 3). Monitoring & Research (CCC), Physical Amenity Survey (2017)

12 Centre Photos (Amenity focused)
Photographs conveying selected landscape, streetscape and building qualities. CCC Urban Regeneration, (2017)
13 Social Wellbeing Map
Map of identified community facilities within 400m walking distance of each centre drawn from data and surveys. CCC Food Hygiene, Alcohol Licensing, Parks, Ministry of Education, CINCH (filtered), CDHB + local surveys (2017).

14 Catchment Statistics

15 Crime
Recorded crimes for 2016 and 2017 with the centre mesh block areas. NZ Police, Victimization Data extract for centres (data for 2 year period 01/01/16 – 31/12/17).

16 Social Amenity
Categorised scoring of the presence of eight types of social and community facilities. Four point scale: 0, absent, 1, present, 2-3, some choices, 4+ many choices. Adapted from 2004/2010 methodology. Overall score used in Comparison Diagram (see 3).

17 Catchment Deprivation Profile
Deprivation index scoring of residential mesh block areas within 400m of the centre compared with city wide average. Adapted from Department of Public Health, University of Otago, Wellington. NZDep2013 Index of Deprivation (May 2014).

18 Land Use Zoning
Extract from current Christchurch District Plan.

19 Network Accessibility

20 Network Safety
Mapping of Road types overlaid with high risk corridors and intersections defined in the KiwiRAP (Road Assessment Programme). Abley Consultants - Commercial Centre Transportation Assessment Report (for CCC, 2017) using KiwiRAP data (AA/NZTA/ACC/NZ Police/MoT).

21 Network Performance
Mapping of peak time congestion at morning (0830) and evening peak (1700) times. District Centres include a Saturday lunchtime peak (1230-1430) map. Abley Consultants - Commercial Centre Transportation Assessment Report (for CCC, 2017) using Google Maps traffic counts mapping.

22 Transport Overview
Categorised transport scoring across three sets of measures—Accessibility (by foot, bike, bus or vehicle), Safety and Congestion (am / pm peak). 2017 methodology has added the Accessibility data grouping. Overall score is used in the Comparison Diagram (see 3). Abley Consultants - Commercial Centre Transportation Assessment Report (for CCC, 2017).

ADDITIONAL DISTRICT CENTRE FACTSHEET INFORMATION

A Sources of Spending
Mapping and graphics conveying where a centres spending originates from based on aggregated cardholder address data. Data is mapped by neighbourhood areas, with graphic showing regional, national and international spending (with average across all District Centres for comparison). Marketview, Retail Centre Spending (for CCC, April 2017).

B Active Street Frontages
Mapping of the interactivity between all ground floor uses and the street. Survey work has identified active frontages by the extent of unobscured windows and doors fronting adjacent streets and spaces. Across 3 maps (for daytime, evening and late night time periods) the opening hours of premises with active frontages is shown giving a feel for the sense of activity/safety/vibrancy around different parts of the centre. CCC Monitoring and Research, Ground Floor Activity Study (2017).

C Public Transport Reach
This mapping provides an overview of the frequency of services along key routes across the city. Overlaid are areas (isochrones) indicating typical distances over which a person can travel by public transport in 30, 45 and 60 minute periods from the centre concerned (marked with the person). It aims to give a view of the public transport accessibility to and from centres. MRCagney Consultants - Transit Alternative Report (for ECAN, Nov 2015).
Eight centres across the city are classified as KEY ACTIVITY CENTRES (KACs). These centres, as set out in the Canterbury Regional Policy Statement, are identified as focal points for employment, community activities, and the transport network; and which are suitable for more intensive mixed-use development.

All of the DISTRICT CENTRES are KACs along with Barrington and New Brighton. A new KAC has been identified for development at North Halswell in support of the city’s south west growth area.

KACs are shown in CAPITALS.